Douglas



Douglas Borough Council

Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form including the official use box using a ball point pen and send it to:

Service user number **Finance Department** Tel: 01624 696300 **Douglas Corporation** Fax: 01624 696400 7 6 5 6 8 8 Town Hall **Ridgeway Street** DOUGLAS Isle of Man FOR DOUGLAS CORPORATION OFFICIAL USE ONLY IM99 1AD This is not part of the instruction to your Bank or Building Society. Name(s) of Account Holder(s) PAYMENT WILL BE AS PER ADVICE Please note that the name of our account is "Mayor Aldermen and Burgesses of Douglas". Bank/Building Society account number Instruction to your Bank or Building Society. Please pay DOUGLAS CORPORATION Direct Debits from the account detailed in this Instruction subject to the safeguards assured Branch sort code by the Direct Debit Guarantee. I understand that this instruction may remain with DOUGLAS CORPORATION and, if so, details will be passed electronically to my Bank/Building Society. Name and full postal address of your Bank or Building Society Bank/Building Society To: The Manager Signature(s) Address Date Postcode Reference Banks and Building Societies may not accept Direct Debit Instructions on some types of Accounts С _____ This guarantee should be detached and retained by the Payer:

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Douglas Corporation will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Douglas Corporation to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Douglas Corporation or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Douglas Corporation asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.