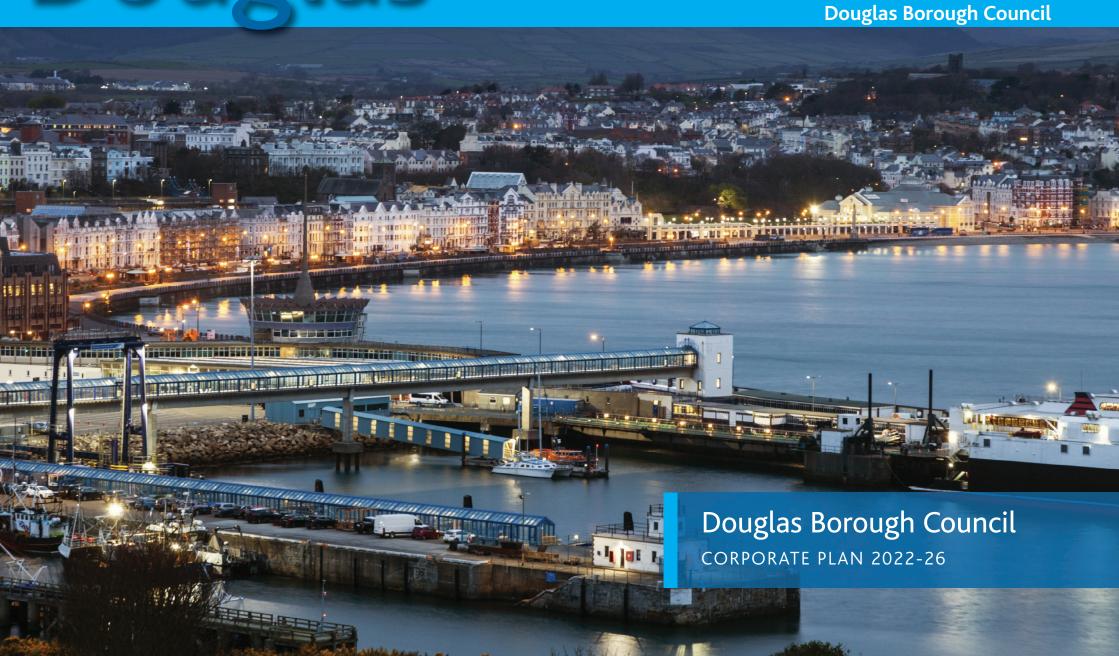
# Douglas





#### Vision

Working towards creating and maintaining an aspirational, dynamic Council that is responsive to the needs of its communities and sympathetic to its unique heritage and environment, and is committed to a brighter prospect for our town, our future.

## Principles



#### Openness

The Council will act openly and transparently throughout the conduct of its business and will not fail to disclose information except when disclosure may not be in the public interest, and even then only for such length of time as may be wholly necessary.



# Integrity

The Council will be balanced, straightforward and complete in all its dealings; it will conduct its business fairly and will be impartial to any other party's race, age, belief, sex, gender identity, sexual orientation, marital status, parental status or disability.



# Accountability

The Council will maintain a clear structure of accountability for actions taken by it or on its behalf.



#### Value for Money

The Council will strive to achieve value for money for the ratepayers in the services it provides and manage its finances so that it is able to withstand financial setbacks that may arise.



1.

# Desirable place to live, work and visit

- 1.1. Maintain a clean and safe place to live, work and visit
- 1.2. Support events to promote business, community, investment and enjoyment within the town
- 1.3. Provide a vibrant library service
- 1.4. Provide quality, efficient and affordable homes to people in housing need

2.

# Delivery of services to support the community and local economy

- 2.1. Support the regeneration of the built environment in Douglas
- 2.2. Provide services and associated infrastructure to promote community health, safety and well-being
- 2.3. Deliver quality services to support a vibrant diverse local economy
- 2.4. Deliver a town centre management function to support businesses and the community
- 2.5. Forge strong partnerships with business, government and the third sector

Page 2





# Sense of community

- 3.1. Enable and support diverse community groups in local activities relating to heritage, culture and creativity
- 3.2. Promote and encourage engagement in two-way communication with the public regarding services
- 3.3. Maintain effective relationships between councillors, staff and members of the public



# **Environmental improvement**

- 4.1. Provide, maintain and improve a green and biodiverse environment, providing accessible, open activity spaces
- 4.2. Encourage the use of sustainable transport and active travel
- 4.3. Reduce the Council's carbon footprint and support others to do so
- 4.4. Become an exemplar for environmental sustainability

Page 3



5.

# Good governance and financial sustainability

- 5.1. Embrace opportunities to deliver value for money while delivering services to ratepayers
- 5.2. Promote the Council and its constitution together with the benefits and importance of a democratic society
- 5.3. Recognise the importance of the Council's workforce in delivering services
- 5.4. Manage the Isle of Man Local Government Superannuation Scheme for all Isle of Man local authorities

Page 4